

Project Overview Financial Services

THE OPPORTUNITY

A hedge fund bank needed to add protection to their network to meet a customer Service Level Agreement. Their current design didn't have full protection throughout the network. This time-intensive task had to be completed in two weeks to meet the customer demands. The bank was at risk for losing their customer if they didn't select the right engineering company.

THE CHALLENGE

This was a live system for hedge fund trading that occurred all week including Sundays overseas, so the OTDR and Fiber Characterization Testing could only be conducted on Saturdays throughout the two week engagement.

THE SOLUTION

Once the fiber testing was complete, KORE-TEK engineers were able to redesign the bank's network to add the needed support that would fulfill the customer's SLA.

THE RESULT

The bank kept their customer.