

■ KORE-TEK

STRATEGIC PERSPECTIVES · NO. 4

# NOC is the new boardroom.

Why network operations is now a CFO, COO, and CIO conversation about economics, risk, and governance.

Swipe →

THE SHIFT

# The default just flipped.

An in-house NOC used to be the assumed starting point. Today, network operations is a board-level decision about economics, risk, and governance, not an engineering line item.

WHAT CHANGED

# Three forces moved the decision.

- **Tool sprawl.** More monitoring consoles than any lean team can watch.
- **24x7 availability.** Overnight coverage is a baseline now, not a bonus.
- **AI-enabled monitoring.** The value is in correlation, not collection.

■ KORE-TEK

MARKET MOMENTUM

**\$6.14B**

the NOC as a Service market by 2030,  
up from \$3.73B in 2025. A 10.5% CAGR.

Source: MarketsandMarkets

---

ECONOMICS FIRST

# Run cost is the real cost.

Over a 3-5 year horizon, recurring costs, labor, maintenance, energy, and downtime, often exceed the upfront CapEx everyone budgets for.

Source: Meter



**RISK**

# One hour of downtime is a board-level financial event.

Not an IT inconvenience. The question is who is on call to prevent it at 2 a.m., and whether that answer would survive board scrutiny.

More organizations are moving to outsourced or hybrid NOC models not because architecture has failed, but because operations have outgrown the org chart.

**RYAN YOUNG · KORE-TEK CEO**

THE BOARDROOM CHECKLIST

# Three questions for the C-suite.

- **Cost.** Build a 3-5 year TCO view, then compare in-house against managed or hybrid on the same basis.
- **Risk.** Quantify one hour of downtime on your most critical service, and map who prevents it.
- **Governance.** Define how performance is measured, escalated, and reported, with audit-ready proof.

---

# Read the brief.

NOC Is the New Boardroom: Why Operations Matter Now

Request a 20-minute briefing to map your network operations economics.

[kore-tek.com/insights](https://kore-tek.com/insights)